



# COMMONWEALTH of VIRGINIA

Department of Agriculture and Consumer Services  
Division of Animal and Food Industry Services  
Office of Animal Care and Emergency Response  
P.O. Box 1163, Richmond, Virginia 23218  
Phone: 804/786-2483 · Fax: 804/371-2380 · Hearing Impaired: 800/828-1120  
[www.vdacs.virginia.gov](http://www.vdacs.virginia.gov)

Sandra J. Adams  
Commissioner

## LETTER OF NOTIFICATION

March 2, 2015

To: Jamie Cochran, President  
Forever-Homes Sanctuary, Inc.  
4937 Broad Street  
Virginia Beach, VA 23462

On February 11, 2015, I inspected the **Forever-Homes Sanctuary, Inc. Private Animal Shelter**. This was a routine inspection to evaluate compliance with the Virginia Comprehensive Animal Care laws, as well as pursuant regulations and directives. Please find attached a copy of the **Animal Facility Inspection Report**, which itemizes the specific elements included in this inspection. Copies of the itemized inspection forms were left on site at the conclusion of the inspection.

- There were no significant findings of noncompliance.** A response to this report is not required.
- There were significant findings of noncompliance.** Please submit a written response to this report by 4/15/15 indicating actions completed or planned to achieve compliance. The response should be sent to my attention at the letterhead address. Failure to correct the noncompliance may result in referral of this case for enforcement action. Specific deficiencies that must be corrected include:
- 3.2-6503: There was not adequate shelter due to ten enclosures that were not properly lighted and five enclosures that were not safe.
  - 3.2-6503: There is not adequate ventilation, as evidenced by significant odor and humidity.
  - 3.2-6503: The provision of veterinary care was not adequate, as evidenced by the failure to obtain emergency veterinary care for one dog.
  - 3.2-6546: The facility is not accessible to the public at reasonable hours during the week.
  - 3.2-6546: The facility disposed of one dog in a noncompliant manner (unsterilized dog was given to a private business operating for the breeding and dealing of dogs).
- There were critical and/or repeat findings of significant noncompliance.** This case has been referred for enforcement action and possible assessment of civil penalties. You will be contacted by the State Veterinarian's Representative handling your case.

If you have any questions, I can be reached at 804-692-4001 or by email at [Sherry.Helsel@vdacs.virginia.gov](mailto:Sherry.Helsel@vdacs.virginia.gov).

Respectfully,

Sherry Helsel, LVT, Animal Shelter Inspector



VIRGINIA DEPARTMENT  
OF AGRICULTURE AND  
CONSUMER SERVICES

DIVISION OF ANIMAL & FOOD INDUSTRY SERVICES  
OFFICE OF ANIMAL CARE AND HEALTH POLICY  
P.O. BOX 1163  
RICHMOND, VA 23218  
804-786-2483


**ANIMAL FACILITY INSPECTION REPORT**

<b>Facility Name/ID:</b> Forever-Homes Sanctuary, Inc. Animal Shelter		<b>Inspection Date:</b> 2/11/15
<b>Physical Address:</b> 4937 Broad Street, Virginia Beach, VA 23462		Unannounced <input checked="" type="checkbox"/> Scheduled <input type="checkbox"/>
<b>Type of Facility:</b> <input checked="" type="checkbox"/> Animal Shelter <input type="checkbox"/> Pound <input type="checkbox"/> Other:		
<b>Owned By:</b> <input type="checkbox"/> Humane Society <input type="checkbox"/> City ( ) <input type="checkbox"/> County ( ) <input checked="" type="checkbox"/> Other: Private Individual (leased by humane society)		
<b>Operated By:</b> <input checked="" type="checkbox"/> Humane Society <input type="checkbox"/> City ( ) <input type="checkbox"/> County ( ) <input type="checkbox"/> Other:		
<b>Other Facility Details (inc. contractual arrangements):</b>		
<b>Hours of Operation:</b> Mon, Thurs, and Sun: 12:00 p.m. – 3:00 p.m.		
<b>Facility Supervisor:</b> Toni Enright		
<b>Facility Mailing Address:</b> 4937 Broad Street Virginia Beach, VA 23462		<b>Facility Telephone Number:</b> 757-963-1644
		<b>Facility Fax Number:</b>
		<b>Facility Email:</b> thefhrcpack@gmail.com
<b>Responsible Party – Governing Body/Board</b>		<b>Directions to Facility</b>
Jamie Cochran, President Forever-Homes Sanctuary, Inc. 4937 Broad Street Virginia Beach, VA 23462		Interstate 264, Exit 16, Right on Witchduck Road, Left on Virginia Beach Blvd., Left on Dorset Avenue, Right on Broad Street, Facility on right.

**Animal Control Officer Information (Pound Facilities Only)**

<b>Animal Control Officer:</b>	<b>Animal Control Officer Mailing Address:</b>
<b>Deputy Animal Control Officers:</b>	<b>Telephone Number:</b>
ACO Reports To: <input type="checkbox"/> Sheriff <input type="checkbox"/> Police Department <input type="checkbox"/> Local Government Administration/Management	

- Attachments:**
- ANIMAL FACILITY INSPECTION FORM – POUND REGULATIONS
  - ANIMAL FACILITY INSPECTION FORM – ANIMAL CARE
  - ANIMAL FACILITY INSPECTION FORM – OPERATIONS
  - ANIMAL FACILITY INSPECTION FORM – ANIMAL TRANSPORT

Inspected By	
<b>Name:</b> S. Helsel, LVT	<b>Signature:</b> 
<b>Title:</b> Animal Shelter Inspector	



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OFFICE OF VETERINARY SERVICES  
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**ANIMAL FACILITY INSPECTION FORM – ANIMAL CARE**

Facility Name/ID: *Forever Homes Sanctuary Private Animal Shelter* Date: *2/1/15* Time: *1:00 p*  
Inspector Initials: *SKH*

REQUIREMENT	NSF	FINDINGS
<p><b>§3.2-6503 Adequate Feed</b> Each animal provided adequate feed as defined in §3.2-6500 (sufficient, nutritive, accessible, easily consumed, provided in a sanitary manner at suitable intervals, at least daily).</p>	✓	Critical <input type="checkbox"/>
<p><b>§3.2-6503 Adequate Water</b> Each animal provided adequate water as defined in §3.2-6500 (clean, fresh, potable, drinkable temperature, sufficient volume, at suitable intervals to maintain normal hydration).</p>	✓	Critical <input type="checkbox"/>
<p><b>§3.2-6503 Adequate Shelter</b> Each animal provided adequate shelter as defined in §3.2-6500 (suitable, <u>safe</u>, protects from weather extremes, <u>properly lighted</u>, properly cleaned, enables animal to be clean and dry, provides a solid <u>resting surface</u>).</p>	✓	<p><i>10 enclosures not properly lighted. 5 enclosures not</i> Critical <input type="checkbox"/></p>
<p><b>§3.2-6503 Adequate Space</b> Each animal provided adequate space as defined in §3.2-6500 (allows each animal to stand, sit, lie, turn about, make all normal body movements in a comfortable, normal position, and interact safely with other animals).</p>	✓	<p><i>Safe due to damage, gaps, sharp edges</i> Critical <input type="checkbox"/></p>
<p><b>§3.2-6503 Adequate Exercise</b> Each animal provided adequate exercise as defined in §3.2-6500 (opportunity for the animal to move sufficiently to maintain normal muscle tone and mass for the age, species, size, and condition of the animal).</p>	✓	Critical <input type="checkbox"/>
<p><b>§3.2-6503 Adequate Care, Treatment, and Transportation</b> Each animal provided adequate care as defined in §3.2-6500 (good animal husbandry, handling, production, management, <u>confinement</u>, feeding, watering, protection, <u>shelter</u>, transport, <u>veterinary care</u>, and euthanasia when necessary).</p>	✓	<p><i>There is not adequate ventilation - odor and humidity.</i> Critical <input type="checkbox"/></p>
<p><b>§3.2-6503 Veterinary Care</b> Each animal provided veterinary care as defined in §3.2-6500 when needed to prevent suffering, impairment of health, disease progression, or disease transmission.</p>	✓	<p><i>Emergency veterinary care not provided for one dog.*</i> Critical <input type="checkbox"/></p>

Number of Dogs on Site: *77*      Number of Cats on Site: *0*      Number of Other Companion Animals on Site: *0*  
Number of Runs: *7*      Number of Cages: *76*      Number of Animal Caretakers: *6* FIT *PP*

**COMMENTS:** *\* Dog identified as Delbert was taken to veterinary establishment on 12/12/14, veterinary record indicates possible abdominal injury, dog exhibited signs of deteriorating condition on 12/13/14 and died evening of 12/13.*

**NSF = No Significant Findings**  
Critical findings are those which cause animal death, serious injury, or egregious suffering.

REVIEWED WITH: Signature *Toni Enright*  
Name *Toni Enright* Title *Trainer/Manager*



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**ANIMAL FACILITY INSPECTION FORM – OPERATIONS**

Facility Name/ID:

*Forever Homes Sanctuary <sup>Private</sup> animal shelter*

Date: *2/11/15* Time: *1:00p*

Inspector Initials: *BEH*

REQUIREMENT	NSF	FINDINGS
§3.2-6557 Custody Record Availability Custody record is readily available for each animal in facility.	✓	Critical <input type="checkbox"/>
§3.2-6557 Custody Record Completeness Custody record includes: date of custody, date of the making of the record, species, color, breed, sex, age, weight, reason for custody, location where custody was taken, owner if known, license/tag/tattoo/collar or other identification, and disposition.	✓	Critical <input type="checkbox"/>
§3.2-6546 Animal Identification A reasonable effort is made to determine whether each animal has a collar, tag, license, tattoo, or other identification. A reasonable effort is made to identify and notify the owner.	✓	Critical <input type="checkbox"/>
§3.2-6546 Holding Period Each animal is held for the required holding period.	✓	Critical <input type="checkbox"/>
§3.2-6546 Reasonable Access Facility is accessible to the public at reasonable hours during the week.	✓	<i>No posted hours / Signage. Facility was not open during reported hours.</i> Critical <input type="checkbox"/>
§3.2-6546 Animal Disposition Each animal is disposed by humane euthanasia, adoption, or transferred to a lawfully operating animal shelter or other releasing agency.	✓	<i>One dog disposed to private business as a "transfer". Not sterilized / no sterilization agreement. (Impedial Kennels)</i> Critical <input type="checkbox"/>
§3.2-6546 Animal Adoption No more than two animals (or one family of animals) released to any one person in a 30-day period.	✓	Critical <input type="checkbox"/>
§3.2-6546 Animal Sterilization Before release, adopter of each dog or cat signs an agreement to have the animal sterilized within 30 days (unless already sterilized).	✓	Critical <input type="checkbox"/>
§3.2-6575 Sterilization Agreement Agreement contains: the date of agreement, names addresses and signatures of both the releasing agency and the new owner, description of the animal, the date by which sterilization is required and a statement detailing the requirements of this law.	✓	Critical <input type="checkbox"/>
§3.2-6546 and Directive 79-1 Euthanasia Method Euthanasia is conducted using only methods and drugs prescribed by the State Veterinarian.	✓	Critical <input type="checkbox"/>
§3.2-6546 and Directive 79-1 Euthanasia Competency Euthanasia is performed by a competency certified person under general supervision of a licensed veterinarian, or performed by a licensed veterinarian.	✓	Critical <input type="checkbox"/>

Name of licensed veterinarian supervising euthanasia: \_\_\_\_\_

Name of licensed veterinarian performing euthanasia: *Local Veterinary Establishment*

**NSF = No Significant Findings**

**Critical findings are those which cause animal death, serious injury, or egregious suffering.**

REVIEWED WITH:

Signature

*Toni Enright*

Name

*Toni Enright*

Title

*Trainer / Manager*



VIRGINIA DEPARTMENT  
OF AGRICULTURE AND  
CONSUMER SERVICES

**Animal and Food Industry Services  
Office of Animal Care and Emergency Response  
SUMMARY OF FINDINGS  
PAGE 1 of 2**

<b>DATE</b>	<b>X</b>	Complaint Investigation	Other:
2/12/15		Site Visit	Telephone Call

<b>NAME OF SUBJECT</b>	Forever-Homes Sanctuary, Inc. Animal Shelter
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<b>CONTACT INFO (Address, Phone #, Fax #, Email)</b>	4937 Broad Street Virginia Beach, VA 23462
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<b>DATE</b>	<b>FINDINGS</b>
2/11/15	<p>Conducted a routine inspection of the facility.</p> <ul style="list-style-type: none"> <li>- There were 10 dog enclosures that were not properly lighted. One dog was housed in a wire crate in a bathroom, and the light was turned off and the door was closed. Nine dogs were housed in plastic crates with wire grid doors and openings on the sides, and the crates were situated in a manner that did not permit adequate lighting of the interior of the enclosures.</li> <li>- There were 5 dog enclosures that were not safe due to damage, gaps, and sharp edges.</li> <li>- There is not adequate ventilation to control odor and humidity in this facility of residential construction housing 77 dogs. There was strong odor present, and significant condensation on all interior windows.</li> <li>- The facility was found to be not reasonably accessible to the public. There was no exterior signage, doors remain locked, and there was no one at the facility on 2/9/15 at 6:30 p.m. (during a time of operating hours previously reported to this office during approval inspection). Questioning of various staff members resulted in inconsistent responses regarding facility hours of accessibility. There were no posted hours found on the facility's website.</li> <li>- One unsterilized dog was disposed in a manner that is not compliant. The dog was given to a breeder/dealer, "Imperial Kennels, LLC" in Suffolk, VA.</li> </ul>

<b>DATE</b>	2/25/15	<b>PREPARED BY</b>	S. Helsel
		<b>SIGNATURE</b>	



**Animal and Food Industry Services  
Office of Animal Care and Emergency Response  
SUMMARY OF FINDINGS, CONTINUED  
PAGE 2 of 2**

DATE	FINDINGS		
<p>2/11/15, cont'd.</p>	<p>- Interview of the facility manager, Toni Enright, and the Board President, Jamie Cochran, revealed the following: The dog identified as "Delbert" was attacked by another dog that escaped its crate on 12/12/14 while the facility was under operation by other staff members. At approximately 4:00 p.m. on 12/12/14, Delbert was taken by Ms. Enright to the home of veterinarian Tom Wood, DVM, at 3241 Ives Road, Virginia Beach, VA, 23457. Dr. Wood examined the dog, cleaned the injured ear, and advised her to keep the ear wound clean and keep the dog separate from other dogs and quiet. No other treatment was administered. The facility manager was out of town the following day, and the dog was left at the animal shelter in the care of facility staff. Staff member contacted Ms. Enright by telephone on 12/13/14, to report that Delbert was lethargic and not able to walk comfortably. She then contacted her again to report diarrhea and dark stool. Photos were taken of the feces and transmitted to Ms. Enright. Ms. Enright contacted Dr. Wood and provided him the photos. She advised the staff member to wait until she returned, as she would take Delbert back to the home of Dr. Wood. The dog died the evening of 12/13/14 before Ms. Enright returned. Ms. Enright stated that Dr. Wood operates a full service veterinary establishment at his home, and that she had begun utilizing this establishment as the primary source of veterinary services since December 2014. She stated that she was in contact with Dr. Wood throughout the day on 12/13/14 regarding Delbert's condition. Ms. Enright stated that Dr. Wood concluded that Delbert likely suffered internal injury from a kick to the abdomen. There were no records or documents on site pertaining to the veterinary care provided to the dog, and the shelter manager was asked to obtain a copy of the dog's veterinary record for review the following day, 2/12/15.</p>		
<p>2/12/15</p>	<p>Returned to the facility to review the copy of the medical record for the dog "Delbert" obtained from Dr. Tom Wood. The medical record indicates that the dog was seen on 12/12/14 and presented with a bloody left ear and focal soreness on the left mid-abdomen from a probable kick to the abdomen. The treatment prescribed was to keep the dog quiet and keep the wounds cleaned. This one record was the only documentation of veterinary care obtained.</p>		
<p><b>DATE</b></p>	<p>2/25/15</p>	<p><b>PREPARED BY</b></p>	<p>S. Helsel</p>
		<p><b>SIGNATURE</b></p>	

**MEDICAL HISTORY FOR:**

**Delbert**

Mn Canine Goldendoodle  
Born:  
Last Weight

Forever Home Rescue  
Enight  
4937 Broad St  
Virginia Beach, VA 23462  
(757) 615-3299

12/12/2014 Visit

attacked by dog

Seen By:

SUBJECTIVE: Bloody left ear

probable kick to abdomen - focal soreness left mid-abdomen

OBSERVATIONS:

**Eyes** Bright clean and discharge free

**Ears** Clean and odor free

**Nose & Throat** Cool, wet. No inducible cough

**Mouth, Teeth, Gums** pink 2-3sec crt, Normal gums, tissues, and tongue

**Heart** Normal rate and rhythm

**Lungs** Normal lung sounds

**Abdomen** Tense/Painful

**Gastrointestinal** Normal appetite and bowel movements

**Urogenital System** Normal. No changes in thirst or urination.

**Legs & Paws** moderate stiffness exhibited with movement,

**Coat & Skin** Bright and shiny coat

**Lymph Nodes** All lymph nodes palpate normally

**Neurological** Normal reflexes and reactions to stimuli.

**Dental Score** Grade 0 - teeth are clean and white. No gingivitis or periodontal disease is present.

**Overall Health** responsive and ambulatory, Slow CRT

OBJECTIVE: Clipped and cleaned left ear - multiple bite punctures

ASSESSMENT:

Sore post attack

TREATMENT NOTES:

Keep quiet and keep wounds cleaned

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Sandra J. Adams  
Commissioner

March 2, 2015

Faye Lemon, Director of Enforcement  
Virginia Department of Health Professions  
Perimeter Center  
9960 Mayland Drive, Suite 300  
Henrico, VA 23233-1463

Dear Ms. Lemon,

This office conducts inspections of Virginia public and private animal shelters to evaluate compliance with the Virginia Comprehensive Animal Laws, Rules and Regulations of the Virginia Department of Agriculture, and the Directives of the State Veterinarian. On occasion, inspection findings are of a nature that may also constitute violations of laws or regulations under the purview of your department.

Please find attached a copy of the most recent inspection report for Forever-Homes Sanctuary, Inc. private animal shelter. The inspection revealed inadequate care of a dog that resulted in death following examination and consultation with a licensed veterinarian, Gregory T. Wood (License Number 0301006137) practicing under a Restricted Veterinary Establishment, Tom Wood, DVM (License Number 0340005214). The private animal shelter utilizes this veterinarian for the care of dogs in the shelter as well as the personal pets of the shelter managers. In addition to the findings detailed in the attached report, my discussion with the facility manager revealed that, within the past few months, her personal dog underwent surgical sterilization in an area of Dr. Wood's home (3241 Ives Road, Virginia Beach, VA 23457) equipped with a surgery table and gas anesthesia. Therefore, I am referring these findings to your agency for further investigation, if warranted.

If you have any questions, I can be reached at 804-692-4001. You may also contact me by email at [Sherry.Helsel@vdacs.virginia.gov](mailto:Sherry.Helsel@vdacs.virginia.gov).

Respectfully,

A handwritten signature in black ink that reads 'Sherry Helsel'.

Sherry Helsel, LVT  
Animal Shelter Inspector  
VDACS, AFIS, Office of Animal Care and Emergency Response



**VIRGINIA Department of Health Professions****Public Information System**

(Download licensee information (../dhp\_services.html) | DHP Home Page (<http://www.dhp.virginia.gov>))

Last updated on 02/12/2015

## License Information

<b>License Number</b>	0340005214
<b>Occupation</b>	Veterinary Establishment - Restricted
<b>Name</b>	TOM WOOD, DVM
<b>Address of Record</b>	4317 Charity Neck Rd. Virginia Beach, VA 23457
<b>Initial License</b>	03/13/2007
<b>Expire Date</b>	12/31/2015
<b>License Status</b>	Current Active
<b>Additional Public Information*</b>	No

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**This serves as primary source verification of the credential issued by the Commonwealth of Virginia.**

\* "Yes" means that there is information the Department must make available to the public pursuant to §54.1-2400.2.G of the Code of Virginia. For additional information click on the "Yes" link above. "No" means no documents are available.

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**VIRGINIA Department of Health Professions****Public Information System**

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Last updated on 02/12/2015

## License Information

<b>License Number</b>	0301006137
<b>Occupation</b>	Veterinarian
<b>Name</b>	GREGORY T WOOD
<b>Address of Record</b>	Virginia Beach, VA 23457
<b>Initial License</b>	06/17/1992
<b>Expire Date</b>	12/31/2015
<b>License Status</b>	Current Active
<b>Additional Public Information*</b>	Yes ( <a href="http://www.dhp.virginia.gov/enforcement/cdecision/cd_Disclaimer_vn.asp?license=0301006137">http://www.dhp.virginia.gov/enforcement/cdecision/cd_Disclaimer_vn.asp?license=0301006137</a> )

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